



VALIDATION STUDY: Building Your Airline's Brand

Airlines need pilots and flight attendants to maintain on-time schedules, build inflight sales, and develop a great reputation with customers. Our pre-employment assessment and validation studies with leading airlines demonstrates that our assessments select superior performers.

Build Your Reputation | Grow Inflight Sales | Develop Customer-Focused Teams

Flight Attendants who pass assessments receive...



67% less accumulated sick calls

39% less dependability disciplinary actions taken

43% less performance disciplinary actions

200% more peer or passenger compliments

Pilots who pass assessments are more likely to...



20% demonstrate a keen awareness of safety rules

15% possess the ability to work successfully without close supervision

12% deliver overall excellent job performance

1 1 % exhibit professionalism and consistently fulfill all work obligations

Inflight Team Members who pass assessments are more likely...



17% frequently serve as a positive role model to others

 $10\% {\scriptstyle \text{demonstrate workplace flexibility and} \atop \text{remain comfortable with change}}$

9% consistently produces high quality work and emphasizes the need for quality in others