

# AVIATION ASSESSMENTS

## INFLIGHT OPERATIONS

Pilots and Flight Attendants are essential to creating a safe, on-time airline experience that consistently delivers the intended passenger experience. Our assessments measure the characteristics required to deliver your brand through these critical customer-facing positions.

### CHARACTERISTICS MEASURED

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- Safety Orientation
- Customer Focus
- Mental Horsepower
- Positive Mindset
- Accountability
- Decision Making
- Logic and Reasoning
- Operational Quality



### BUSINESS RESULTS

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- 67% reduction in sick calls
- 60% fewer disciplinary actions
- 17% greater compliance with safety regulations
- Decreased recruiting costs and time-to-fill

### PERFORMANCE OUTCOMES

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- Effectively manages stressful situations
- Understands how to provide quality customer service
- Demonstrates appropriate sense of urgency when caring for customers

### TIME TO COMPLETE

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Assessments range from 15 to 45 minutes to complete and can be customized based upon your preferences.

### POSITIONS

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- Flight Attendant
- Pilot

**START TODAY- HIRE EMPLOYEES WHO SUPPORT YOUR COMPANY'S VISION.**