BULLETIN

A Communication from the Life Insurance Division



DATE: October 22, 2018

TO: Broker General Agencies, Office Administrators, and Technical Staff

SUBJECT: Non-Sensitive* Attending Physician Statements (APSs) Now Available

Directly on ProducerBay

	Category
\boxtimes	Administration
	Compliance
	Marketing
	Product
	Risk Selection
	Miscellaneous

Non-Sensitive APSs Now Available Directly on ProducerBay

Pacific Life has made an enhancement to application level details provided on our website, ProducerBay. Going forward, if you would like a copy of an APS for one of your PL Promise submitted applications, you may access non-sensitive APSs directly on ProducerBay (link: http://producerbay.pacificlife.com/). All non-sensitive APSs received on or after October 15, 2018 will be available on ProducerBay as a downloadable PDF for both the producer and the broker general agency associated with the application.

If you have a question regarding an APS that is not viewable for any particular case on ProducerBay, please contact our Life New Business Team at 844-276-5759 or by email LynLifeNB@PacificLife.com.

To ensure you have the most current information related to producer status, commissions, and pending case status we invite you to access the ProducerBay website by clicking on the link: http://producerbay.pacificlife.com/.

If you have questions or trouble accessing either website, please contact us at (844) 238-4872 or LynDistributorServices@PacificLife.com.

For questions related to sales, contact your Field Vice President or the internal sales desk at (844) 238-4872, Option 3 or LynInternalSales@PacificLife.com.

The primary purpose of life insurance is death benefit protection against premature death of the insured.

^{*}Non-sensitive information pertains to general medical information admitted in the life insurance application.

Pacific Life is a product provider. It is not a fiduciary and therefore does not give advice or make recommendations regarding insurance or investment products.



Pacific Life refers to Pacific Life Insurance Company and its affiliates, including Pacific Life & Annuity Company. Insurance products are issued by Pacific Life Insurance Company in all states except New York and in New York by Pacific Life & Annuity Company. Product availability and features may vary by state. Each insurance company is solely responsible for the financial obligations accruing under the products it issues. Insurance products and their guarantees, including optional benefits and any crediting rates, are backed by the financial strength and claims-paying ability of the issuing insurance company. Look to the strength of the life insurance company with regard to such guarantees as these guarantees are not backed by the broker-dealer, insurance agency, or their affiliates from which products are purchased. Neither these entities nor their representatives make any representation or assurance regarding the claims-paying ability of the life insurance company.

This bulletin is distributed through Pacific Life, Lynchburg, VA (844) 276-5759.

This material may not be used in New York.

Pacific Life's Home Office is located in Newport Beach, CA.