

# BULLETIN

A Communication from  
the Life Insurance Division



**DATE:** October 19, 2018  
**TO:** Life Insurance Producers, Broker General Agencies, Management, and Office Administrators  
**SUBJECT:** State of Georgia, Select Counties; Leniency in Making Premium Payments in the Wake of Hurricane Michael.

Category	
<input type="checkbox"/>	Administration
<input checked="" type="checkbox"/>	Compliance
<input type="checkbox"/>	Marketing
<input type="checkbox"/>	Product
<input type="checkbox"/>	Risk Selection
<input type="checkbox"/>	Miscellaneous

On October 10, 2018 Hurricane Michael made landfall on the Gulf Coast and proceeded inland causing significant damage and loss in the State of Georgia. A State of Emergency was declared by the Governor on October 9, 2018 that was extended the following day to encompass selected counties.\*

On October 10, 2018 the Office of Insurance and Safety Fire Commissioner issued Directive 18-EX-2. Accordingly, Pacific Life will exercise leniency in the late payment of premiums to keep policies in force that were due **October 10 through November 30, 2018** upon request by residents of noted counties who were impacted by Hurricane Michael.

Life Insurance Producers, Broker General Agencies, Management and Office Administrators are encouraged to reach out to clients in affected areas to inform them of this accommodation. Please also take into consideration that your clients may receive delayed notices related to their policies due to delivery service in affected areas.

Our customer service representatives are available to assist you.

- For Pacific Life policies that have policy numbers beginning with "2L," please call 844-276-0191 from 9:00 AM – 8:00 PM ET.
- For all other Pacific Life policies, please call 800-374-7787 from 5:00 AM – 5:00 PM PT.

\* Appling, Atkinson, Bacon, Baker, Baldwin, Ben Hill, Berrien, Bibb, Bleckley, Brantley, Brooks, Bryan, Bulloch, Burke, Butts, Calhoun, Camden, Candler, Charlton, Chatham, Chattahoochee, Clarke, Clay, Clinch, Coffee, Colquitt, Columbia, Cook, Crawford, Crisp, Decatur, Dodge, Dooly, Dougherty, Early, Echols, Effingham, Elbert, Emanuel, Evans, Glascock, Glynn, Grady, Greene, Hancock, Houston, Irwin, Jasper, Jeff Davis, Jefferson, Jenkins, Johnson, Jones, Lamar, Lanier, Laurens, Lee, Liberty, Lincoln, Long, Lowndes, Macon, Marion, McDuffie, McIntosh, Miller, Mitchell, Monroe, Montgomery, Morgan, Muscogee, Oconee, Oglethorpe, Peach, Pierce, Pulaski, Putnam, Quitman, Randolph, Richmond, Schley, Screven, Seminole, Stewart, Sumter, Talbot, Taliaferro, Tattnall, Taylor, Telfair, Terrell, Thomas, Tift, Toombs, Treutlen, Turner, Twiggs, Upson, Ware, Warren, Washington, Wayne, Webster, Wheeler, Wilcox, Wilkes, Wilkinson and Worth counties.

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Pacific Life Home Office is located in Newport Beach, CA

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1 of 1  
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